



**Public Input Hearings Scheduled
for Proposed Rate Increase Request
by UGI Utilities, Inc. – Gas Division**

Docket No. R-2024-3052716

Did you know?

On January 27, 2025, UGI Utilities, Inc. – Gas Division (UGI Gas) asked the Public Utility Commission (PUC) to increase rates for gas distribution service. If the PUC grants UGI Gas’ requested rate increase request as proposed, UGI Gas can collect an additional \$110.4 million per year from its customers. This would mean that most of UGI Gas’ customers will be paying more for monthly gas service than they ever have before.

Do you want to be heard? Attend a Public Input Hearing

- The PUC has scheduled five public input hearings in April 2025 to hear testimony from consumers about UGI Gas’ proposed rate increases.
- The OCA encourages affected customers to participate in the public input hearings.
- Details about the scheduled Public Input Hearings are shown on the front and back of this page.

How would UGI Gas’ rate increase impact you? *If the Company’s request is approved as proposed:*

- The residential fixed customer charge, a charge paid no matter how much or little a consumer uses, would increase by \$4.95 from \$15.00 to \$19.95, a 33 % increase.
- The total bill for a residential customer purchasing 73.7 Ccf per month would increase from \$98.62 to \$108.01, a 10.8 % increase. The increase to residential bills on a distribution only basis (meaning that the cost of the natural gas is excluded) would be 23.8%. Your increase will depend on how much natural gas you use.
- UGI Gas proposes to continue its Weather Normalization Adjustment (WNA) tariff rider to normalize weather sensitive usage by customers between October and May. The WNA charges customers between these months when it is warmer than normal, and credits customers when it is colder than normal on a service rendered basis.

In-Person Public Input Hearings

Pre-registration is not required for in-person hearings.
You may sign up to testify when you arrive at the hearing room.

Date: **Monday, April 7, 2024**
Time: **6:00 PM**
Type: **In-Person**
Location: **Holiday Inn Downtown Williamsport
100 Pine Street
Williamsport, PA 17701**

Date: **Wednesday, April 9, 2025**
Time: **1:00 PM**
Type: **In-Person**
Location: **City Council Chambers
City Hall, 4th Floor
40 East Market Street
Wilkes-Barre, PA 18711**

Date: **Tuesday, April 8, 2025**
Time: **6:00 PM**
Type: **In-Person**
Location: **DoubleTree Resort by Hilton Hotel
2400 Willow Street Pike
Lancaster, PA 17602**

Telephonic Public Input Hearings

When and Where?	How Do I Register to Testify?
<p>Date: Thursday, April 10, 2025</p> <p>Times: 1:00 PM and 6:00 PM</p> <p>Type: Telephonic</p> <p>Call-In No: 888.795.4352 (toll-free)</p> <p>PIN No: 72378378</p> <p>Other Details:</p> <ul style="list-style-type: none"> • You must dial the toll-free Conference number above. • You must enter the PIN number above when prompted. • You must speak your name when prompted and press the pound sign #. • Then, the telephone system will connect you to the hearing. <p>Have Exhibits?</p> <p>If you have any hearing exhibits to which you will refer to during the hearing, please email them to the Judge’s Legal Assistant, at mwarnar@pa.gov.</p> <p>Exhibits for the Public Input Hearings must be <i>received by</i> Wednesday, April 9, 2025.</p>	<p>To testify at the telephonic input hearings, you <u>are encouraged to</u> pre-register by contacting the Judge’s Legal Assistant, by phone at 412-565-3555 or by email at mwarnar@pa.gov.</p> <p>If you do not pre-register you may not be called to testify during the hearing.</p> <p>Please provide:</p> <p>(1) your first and last name; (2) the date (April 10, 2025) and time (1:00 p.m. or 6:00 p.m.) of the public input hearing at which you wish to testify; (3) the phone number you will be using to call into the public input hearing; (4) the phone number where you can be reached prior to the hearing, if different; (5) your email address (if you have one); and (6) if you require an interpreter to participate in the hearing, the language of the interpreter.</p> <p>Last day to pre-register for telephonic hearings: Wednesday, April 9, 2025, at 4 PM. You are encouraged to pre-register to participate by telephone.</p>

Need an Interpreter?

If you require an interpreter, please contact the Judges’ Legal Assistant as soon as possible, to help ensure the PUC has enough time to arrange for the interpreter to attend the Public Input Hearing.

Are There Other Ways for You to Be Heard About the Rate Increase?

Yes! If you want to be heard about the proposed rate increase but do not want or cannot testify at the Public Input Hearings, you may file a formal complaint or comment on the proposed rate increase. Please visit the PUC’s website to use the applicable form available at <https://www.puc.pa.gov/complaints/formal-complaints/>.

Have Questions?

Contact the Office of Consumer Advocate at 1-800-684-6560 or consumer@paoca.org